

COMPANY MISSION & ETHICS POLICY 2025

It is the aim of Central Industrial Services Limited to provide a **continually improved**, professional waste handling and high-pressure water jetting service, to the **satisfaction** of all our customers, offering, safe, professional and cost effective services at all times.

A contented, empowered, experienced, well-motivated and trained workforce, capable of making effective use of assets, equipment, materials, human resources, finance, and working capital, is the key to maintaining and improving the standard of service required.

Our key values are, excellence in safety, health and environmental performance and all our activities are carried out with paramount regard to current and future legislation, to the highest possible standard, and in a responsible manner, such that pollution of the environment is prevented and people are kept safe and healthy at all times.

With our focus on customer satisfaction, we have developed a Quality Assurance System which is certified to ISO9001: now in operation at our sites and depots, which provides a control mechanism, into which have been integrated, human resource development, health, welfare, safety and environmental policies.

In terms of growth we are seeking to expand our services into a wider geographical area thus creating more job opportunities for, and enhancing the skills of local people. Moreover we are encouraging innovation and reward for achievement concurrently with our endeavours to continually improve the standard of quality service in the existing customer base.

The company in Stirling is keen to encourage incoming business opportunities in their neighbourhood, and promote integration of activities in the wider business community, for the benefit of British Industry as a whole. Central Industrial Services Limited is an equal opportunities organisations. No person shall be discriminated against by virtue of their sex, sexual orientation, race, ethnic origin, disability, marital status, religious belief or other justifiable factor within the constraints of available resources and current legislation.

Signed

DH Cartwright - Chairman
Date 06/01/2025