

## EQUALITY, DIVERSITY & INCLUSION POLICY 2026

### 1. Equal opportunities statement

- 1.1 Central Industrial Services Limited is committed to promoting equality, diversity and inclusion among our workforce, and eliminating unlawful discrimination.
- 1.2 You, and any job applicants, will receive equal treatment regardless of age, disability, gender reassignment, marital or civil partnership status, pregnancy or maternity, race, colour, nationality, ethnic or national origin, religion or belief, sex or sexual orientation (Protected Characteristics).

### 2. About this policy

- 2.1 This policy sets out our approach to equality and diversity and the avoidance of discrimination at Work. The aim is for our workforce to be representative of all sections of society and our customers, and for each employee to feel respected and able to give their best.
- 2.2 This policy seeks to provide equality, fairness and respect for all in our employment, whether temporary, part-time or full-time. We will not unlawfully discriminate on the basis of Protected Characteristics. We oppose and aim to avoid all forms of unlawful discrimination, including pay and benefits, terms and conditions of employment, dealing with grievances and discipline, dismissal, redundancy, leave for parents, requests for flexible working, and selection for employment, promotion, training or other development opportunities. We are committed, in the provision of our goods and services, to opposing unlawful discrimination of our customers or of the public.
- 2.3 This policy covers all employees, officers, consultants, contractors, volunteers, interns, casual workers and agency workers.
- 2.4 This policy does not form part of any employee's contract of employment and we may amend it at any time.

### 3. Who is responsible for this policy

- 3.1 The Technical Director has overall responsibility for the effective operation of this policy and for ensuring compliance with discrimination law. Day-to-day operational responsibility for this policy, including regular review of this policy, has been delegated to the General Manager.
- 3.2 All managers must set an appropriate standard of behaviour, lead by example and ensure that those they manage adhere to the policy and promote our aims and objectives with regard to equal opportunities, and encouraging diversity and inclusion in our business. Managers will be given appropriate training on equal opportunities awareness and equal opportunities recruitment and selection best practice, together with diversity and inclusion guidance.
- 3.3 All staff have a responsibility to conduct themselves in a manner that helps the company provide equal opportunities in employment, and prevent bullying, harassment, victimisation and unlawful discrimination.

- 3.4 All staff should understand they, as well as the company, can be held liable for acts of bullying, harassment, victimisation and unlawful discrimination, in the course of their employment, against fellow employees, customers, suppliers and the public.
- 3.5 If you have any questions about the content or application of this policy, you should contact the General Manager to request training or further information.
- 3.6 This policy is reviewed regularly by The Chairman to ensure fairness in our employment practices and procedures and update them and the policy to take account of any changes in the law. Staff are invited to comment on this policy and suggest ways in which it might be improved by contacting the General Manager.

#### 4. Discrimination

- 4.1 You must not unlawfully discriminate against or harass other people including current and former employees, job applicants, clients, customers, suppliers and visitors. This applies in the workplace, outside the workplace (when dealing with customers, suppliers or other work-related contacts, or when wearing a work uniform), and on work-related trips or events including social events.
- 4.2 The following forms of discrimination are prohibited under this policy and are unlawful:
  - a) Direct discrimination: treating someone less favourably because of a Protected Characteristic. For example, rejecting a job applicant because of their religious views or because they are gay.
  - b) Indirect discrimination: a provision, criterion or practice that applies to everyone but adversely affects people with a particular Protected Characteristic more than other and is not justified. For example, requiring a job to be done full-time rather than part-time would adversely affect women because they generally have greater childcare commitments than men. Such a requirement would be discriminatory unless it can be justified.
  - c) Harassment: this includes sexual harassment and other unwanted conduct related to Protected Characteristic, which has the purpose or effect of violating someone's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for them. Sexual harassment, in particular, may amount to both an employment rights matter and a criminal matter, such as sexual assault allegations. In addition, harassment under the Protection from Harassment Act 1997 – which is not limited to circumstances where harassment relates to a protected characteristic – is a criminal offence.
  - d) Victimisation: retaliation against someone who has complained or has supported someone else's complaint about discrimination or harassment.
  - e) Disability discrimination: this includes direct and indirect discrimination, any unjustified less favourable treatment because of the effects of a disability, and failure to make reasonable adjustments to alleviate disadvantages caused by a disability.

#### 5. Recruitment and selection

- 5.1 Recruitment, promotion, and other selection exercises such as redundancy selection will be conducted on the basis of merit, against objective criteria and avoid discrimination. Shortlisting should be done by more than one person and with the involvement of the HR department, where possible. Our recruitment procedures should be reviewed regularly to ensure that individuals are treated on the basis of their relative merits and abilities.

- 5.2 Vacancies should generally be advertised to a diverse section of the labour market. Advertisements should avoid stereotyping or using wording that may discourage particular groups from applying.
- 5.3 We take steps to ensure that our vacancies are advertised to a diverse labour market and, where relevant, to particular groups that have been identified as disadvantaged or underrepresented in our organisation. Where appropriate, we may approve the use of lawful exemptions to recruit someone with a particular Protected Characteristic, for example, where the job can only be done by a woman. The advertisement should specify the exemption that applies.
- 5.4 Job applicants should not be asked questions which might suggest an intention to discriminate on grounds of a Protected Characteristic. For example, applicants should not be asked if they are pregnant or planning to have children.
- 5.5 Job applicants should not be asked about health or disability before a job offer is made. There are limited exceptions which should be used with the approval of the HR department. For example:
- a) Questions necessary to establish if an applicant can perform an intrinsic part of the job (subject to any reasonable adjustments).
  - b) Questions to establish if an applicant is fit to attend an assessment or any reasonable adjustment that may be needed at interview or assessment.
  - c) Positive action to recruit disabled persons.
  - d) Equal opportunities monitoring (which will not form part of the selection or decision-making process).

Where necessary, job offers can be made conditional on a satisfactory medical check.

- 5.6 We are required by law to ensure that all employees are entitled to work in the UK. Assumptions about Immigration status should not be made based on appearance or apparent nationality. All prospective employees, regardless of nationality, must be able to produce original documents (such as a passport) before employment starts, to satisfy current immigration legislation. The list of acceptable documents is available from the General Manager or UK Visas and Immigration.
- 5.7 To ensure that this policy is operating effectively, and to identify groups that may be underrepresented or disadvantaged in our organisation, we may monitor applicants' ethnic group, gender, disability, sexual orientation, religion and age as part of the recruitment procedure and to ensure we are meeting our objectives. Provision of this information is voluntary, and it will not adversely affect an individual's chances of recruitment or any other decision related to their employment. The information is removed applications before shortlisting and kept in an anonymised format solely for the purposes stated in this policy. Analysing this data helps us take appropriate steps to avoid discrimination and improve equality and diversity.

## **6. Training, promotion and conditions of service**

- 6.1 Training needs will be identified through regular appraisals. You will be given appropriate access to training to assist you to progress within the organisation and all promotion decisions will be made on the basis of merit.

6.2 Workforce composition and promotions will be regularly monitored to ensure equality of opportunity at all levels of the organisation. Where appropriate, steps will be taken to identify and remove unjustified barriers and to meet the special needs of disadvantaged or underrepresented groups.

6.3 Our conditions of service, benefits and facilities are reviewed regularly to ensure that they are available to all of you who should have access to them and that there are no unlawful obstacles to accessing them.

## **7. Termination of employment**

7.1 We will ensure that redundancy criteria and procedures are fair and objective and are not directly or indirectly discriminatory.

7.2 We will also aim to ensure that disciplinary procedures and penalties are applied without discrimination, whether they result in disciplinary warnings, dismissal or other disciplinary action.

## **8. Disabilities**

8.1 If you are disabled or become disabled, we encourage you to tell us about your condition so that we can support you as appropriate.

8.2 If you experience difficulties at work because of your disability, you may wish to contact your line manager to discuss any reasonable adjustments that would help overcome or minimise the difficulty. Your line manager may wish to consult with you and your medical advisor about possible adjustments. We will consider the matter carefully and try to accommodate your needs within reason. If we consider a particular adjustment would not be reasonable, we will explain our reasons and try to find an alternative solution where possible.

8.3 We will monitor the physical features of our premises to consider whether they might place anyone with a disability at a substantial disadvantage. Where necessary, we will take reasonable steps to improve access.

## **9. Part-time and fixed-term work**

9.1 Part-time and fixed-term staff should be treated the same as comparable full-time or permanent staff and enjoy no less favourable terms and conditions (on a pro-rata basis where appropriate), unless different treatment is justified.

## **10. Breaches of this policy**

10.1 We take a strict approach to breaches of this policy, which will be dealt with in accordance with our Disciplinary Procedure. Serious cases of deliberate discrimination may amount to gross misconduct resulting in dismissal

10.2 If you believe that you have suffered discrimination you can raise the matter through our Grievance Procedure. Complaints will be treated in confidence and investigated as appropriate.

10.3 There must be no victimisation or retaliation against staff who complain about discrimination.

However, making a false allegation deliberately and in bad faith will be treated as misconduct and

dealt with under our Disciplinary Procedure.

**11. Related policies**

11.1 This policy is supported by the other policies which the Company have put in place, all of which are displayed on the company noticeboards or available from your line manager.

**Signed**



**DH Cartwright - Chairman**

**Date 05/01/2026**

## GENERAL HEALTH & SAFETY POLICY STATEMENT 2026

This is the general health and safety policy statement of Central Industrial Services Ltd, hereafter referred to as Central Industrial Services Ltd.

It is the general policy of the organisation to ensure, so far as is reasonably practicable, the health, safety and welfare of our employees and of those other people who could be affected by the operation of our business.

Further to this, we are committed to the following objectives:

- To assess and provide adequate control of the health and safety risks arising from our work activities
- To consult with our employees on matters affecting their health and safety
- To manage health and safety at work and provide the necessary resource to ensure this policy is effective
- To have access to competent advice
- To provide and maintain safe plant and equipment
- To ensure safe handling and use of substances
- To provide information, instruction and supervision for our employees taking account of those persons who do not have English as their first language
- To ensure all employees are competent to do their tasks, and to give them adequate training
- To prevent accidents and cases of work-related ill health
- To maintain safe and healthy working conditions, and
- To improve health and safety performance and management through regular review and revision of this policy when necessary, and at least annually

It is the **duty of management** to ensure that everything is done so far as reasonably practicable to prevent personal injury in all our activities. We will strive to maintain a safe and healthy place of work for our employees, visitors, contractors, and anyone who will be present on our premises or who could be affected by our business undertakings.

It is the **duty of all employees** to co-operate with Central Industrial Services Ltd, act responsibly, and to do everything they can to prevent injury to themselves, colleagues and others through their acts and omissions. Whilst implementation of this policy is a management responsibility, it will rely heavily on the co-operation of all employees.

We have retained the services of Armour Risk Consulting Ltd. to support us in meeting our health and safety responsibilities.

The Managing Director has the overall and final responsibility for Health and Safety, whose commitment to its achievement is indicated by the signing of this policy statement.

Our full Health & Safety policy document is available for perusal by interested parties upon request.

Signed



DH Cartwright – Chairman  
Date 05/01/2026